

# **COMMUNITY RESOURCE DIRECTORY**

**For Persons with Developmental Disabilities  
and Their Families**

**2006**



**JPHSA/CSPDD  
3300 West Esplanade Avenue  
Suite 213  
Metairie, LA 70002  
Main: 504-838-5357  
Fax: 504-838-5400**

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## **Jefferson Parish Human Services Authority (JPHSA) Board of Directors**

- John Comboy
- Irby Hornsby
- Kerry Kissel
- Joseph Lentini
- Carol Mancuso
- John Neal
- Frances Rush
- Sal Scalia

### **Board Assistant**

- Tammy A. Valenti  
Office~504-838-5583  
Fax~504-838-5592

### **JPHSA Mission and Priorities:**

#### **Mission Statement**

*“The Mission of Jefferson Parish Human Services Authority is to help individuals and families in Jefferson Parish, who are affected by mental illness, addictive disorders or developmental disabilities, live full, independent lives to the greatest extent possible with available resources.”*

#### **Priorities:**

##### **Priority One:**

Individuals and their families in crisis situations related to mental illness, addictive disorders or developmental disabilities shall have their crisis resolved and a safe environment restored.

##### **Priority Two:**

Individuals with serious and disabling mental illness, addictive disorders or developmental disabilities shall make use of natural supports and community resources and shall participate in the community.

##### **Priority Three:**

Individuals with mild to moderate needs related to mental illness, addictive disorders or developmental disabilities shall make use of natural supports and community resources and shall participate in the community.

##### **Priority Four:**

Persons not yet identified with specific serious or moderate mental illness, addictive disorders or developmental disabilities but, who are at significant risk of such disorders due to the presence of empirically established risk factors or the absence of the empirically protective factors; do not develop the problems for which they are at risk.

## **JPHSA/Community Services for Persons with Developmental Disabilities and Their Families**

### **Executive Director, JPHSA**

Jennifer Kopke, M.A., LAC

## **JPHSA Developmental Disabilities Staff and Consultants**

### **Director**

Stephanie Campo, Ph.D.

### **Information Coordination & Hospitality**

Nicole Hymel

Bradley Tullos

### **Individual/Family Support Services**

Donna Francis, LCSW, MSW Assistant Director

Karen Stringer

Wendy Cogan Buckle , MS

Faye Livas, MSW

Laurie Arceneaux, Families Helping Families

Yolanda Johnson, MSW, Families Helping Families

Brenda Freeman, Families Helping Families

### **Psychological Services and Consultants**

Marc Hendler, Ph.D.

Steven Gentile, Psy.D.

Dr. Joel Abrahams, Consultant

Dr. J. Michael Bradley, Consultant

Dr. Betty Brown, Consultant

Dr. Charles Burchell, Consultant

Dr. Bill Gibson, Consultant

Dr. Martha Hamilton, Consultant

Dr. Rebecca Mandal, Consultant

Dr. Rafael Salcedo, Consultant

### **Juvenile Judicial & Youth Services**

Faye Livas, MSW

### **Home of My Own Program**

Joy Lee

### **Employment & Vocational Services**

Ramona McKendall, MHA

**Community Home Services**

Donna Francis, LCSW, MSW Assistant Director

**Public Relations & Contract Services**

Garrett Willem

**Community Education**

Brenda Gremillion, BSRS

Nicholas Gilbert

**JPHSA/CSPDD Staff Contact Information**

<b>Name:</b>	<b>Cell:</b>
Laurie Arceneaux	504-237-8086
Wendy Buckel	504-610-8275
Stephanie Campo, Director	504-473-3217
Donna Francis	504-251-2494
Brenda Freeman	504-782-7642
Steve Gentile	504-606-5632
Nicholas Gilbert	504-838-5357
Brenda Gremillion	504-957-0061
Marc Hendler	504-669-5470
Nicole Hymel	504-838-5357
Yolanda Johnson	504-669-3741
Joy Lee	504-669-3699
Faye Livas	504-957-0273
Ramona McKendall	504-251-3096
Karen Stringer	504-669-3877
Bradley Tullos	504-838-5357
Garrett Willem	504-669-4675

## **What is a Developmental Disability?**

A Severe chronic disability which is due to an intellectual or physical disability or combination of intellectual and physical disabilities, occurs before age 22, is likely to continue indefinitely, and results in substantial functional limitations in 3 or more of the following major life areas:

Self care

Receptive (e.g. understanding of language) and expressive language

Learning

Mobility

Self-direction

Capacity for independent living

Economic self-sufficiency

\*Children 3 to 9 years of age may be eligible with only 2 of 6 substantial limitations (economic self sufficiency is not considered for children).

\*Children 10 through 17 years of age must have 3 of 6 substantial limitations (economic self sufficiency is not considered for children).

\*Adults 18 years of age and older must have 3 or more substantial limitations in any of the 7 major life areas.

The disability is not attributed solely to mental illness, and reflects the need for a combination and sequence of care, treatment, or other services which are of lifelong or extended duration and are individually planned and coordinated. Or

A substantial developmental delay or specific congenital (I.e., affecting the person at birth) or acquired condition in a person from birth through age nine which, without services and support, has a high probability of resulting in the above criteria being met later in life may be considered to be a developmental disability.

If you think that you or your family member may have a developmental disability, mental health needs or an addictive disorder please call **West Bank Access @ 504-349-8833** to apply for developmental disabilities services.

### **Jefferson Parish Human Services Authority (JPHSA) provides the following Developmental Disabilities Services:**

#### **PERSONAL SUPPORT COORDINATION**

A Social Services Professional provides assistance to individuals and families to develop a plan of support, identify your short term and long term goals and obtain natural and community resources (along with needed JPHSA services) to help you achieve your goals.

## **INDIVIDUAL and FAMILY SUPPORT SERVICES**

Individualized funding to obtain services and assistance needed for home and community living. Funding may be used to purchase supports in the home (e.g. respite and personal care assistance), purchase supplies, or offset disability-related expenses. Funding may be short-term to resolve a crisis or long-term to meet on-going needs.

## **RESPITE SERVICES**

Planned and emergency support to provide relief to care givers and to provide individuals training, support and supervision. Support can be provided in or outside your home.

## **SUPPORTED LIVING**

Assistance to adults 18 years and older to live in homes of their own with necessary supports and resources to maintain their health and safety and to reach the greatest possible independence, participation, and productivity. Individuals live in settings such as apartments, rented homes, their own homes, or with elderly parents in their family homes.

## **CASH SUBSIDY**

Cash payment to assist with the costs for support or supplies for a child from birth to age 18 with severe and profound disabilities.

## **JUVENILE/YOUTH SERVICES**

A Personal Support Coordinator serves as a court advocate for youth and their families involved with the Jefferson Parish Juvenile Court System. The youth and family are assisted to develop a Plan of Support, short term and long term goals and community resources (along with JPHSA services) to meet their goals. Services between JPHSA, juvenile services, school and other child services agencies are mobilized and coordinated to promote youth and family functioning and maintain living at home and participating effectively in school and community life.

## **PSYCHOLOGICAL SERVICES**

Psychologists assist families and individuals to address challenging behaviors that present difficulties in their lives and help individuals and families function effectively and obtain their desired quality of life.

## **CRISIS INTERVENTION SERVICES**

24-hour assistance available to individuals and families experiencing a psychiatric or behavioral crisis. For 24 hour emergency assistance please call the Crisis Team at 504-832-5123.

## **VOCATIONAL SERVICES**

A variety of support options to adults 18 years or older to make meaningful contributions to their community through paid employment, volunteer work, and participating in community activities.

## **HOME OF MY OWN PROGRAM**

JPHSA and Jefferson Parish Community Development offer a program to assist adults with developmental disabilities to make a plan to purchase a home and to obtain financing for home ownership. A Personal Support Coordinator serves as a liaison with Jefferson Parish Community Development, financial institutions and realtors to provide the needed assistance during the process of buying a home.

## **COMMUNITY HOME SERVICES**

Staff assist individuals and families to obtain community home services when 24 hour assistance and supervision is needed, because it is not available in their home.

## **JPHSA COMMUNITY SUPPORT TEAM (CST)**

JPHSA Developmental Services staff coordinate and facilitate this special team for individuals in crisis or who are facing highly challenging situations which jeopardize their participation in school or work &/or living in the community. The CST is composed of the person, their family, friends, their chosen service providers, JPHSA/CSPDD Personal Support Coordinator & Psychologist.

If the person is experiencing mental health &/or addictive disorder problems, then staff from the JPHSA Mental Health/Addictive Disorders Clinics also become part of that person's CST. The CST identifies problems, explores solutions, mobilizes resources and implements short term/long term services needed to resolve the crisis and to support recovery and healthy functioning in the community.

## **COMMUNITY EDUCATION**

Building capacity within Jefferson Parish through training and education events to support individuals with disabilities and their families to have independence, participation, and productivity in the community and to support service providers to deliver high quality services.

## **EARLY STEPS— A New Service for Infants and Toddlers and Their Families**

Assistance through the eligibility process, development of a services plan and to obtain Early Intervention Services. These services are available to children and families residing in the parishes of Jefferson, New Orleans, Plaquemines, and St. Bernard Parishes. Early Steps is provided through collaboration among Families Helping Families of Greater New Orleans, Jefferson Parish Human Services Authority, and Metropolitan Human Services District. Funding for this program is provided by the Louisiana Department of Health and Human Services, Office of Public Health.

If there is a concern that a child-birth to three years of age- may have a disability, please contact the EARLY STEPS Single Point of Entry for Early Intervention Services Office at 504-888-7530.

## **JPHSA Services**

### **Access Division**

The Access Division serves as the gateway to JPHSA services and coordinates the admission process through a single point of entry. The Access Division offers screening and evaluates to determine eligibility for services, both through JPHSA and other community programs.

### **Adult Services**

The Adult Services Division provides comprehensive and coordinated outpatient services to eligible individuals with a serious mental illness or addictive disorder, including addiction to gambling. Adult services also offer prevention and support services to individuals with HIV or AIDS living in an eight parish region.

### **Child and Family Services**

The Child and Family Services Division provide mental health and substance abuse evaluation, treatment and prevention services to children, adolescents and their families. Additionally, professional staff provides parenting groups, anger management groups and other services.

### **Community Support**

Community Support provides 24 hour mobile crisis intervention to adults and children with mental illness, an additive disorder or developmental disability. The Community Support Division offers an array of other programs including housing services for the homeless, employment coordination, residential substance abuse programs, respite care and peer support services.

## Community Resources

### Advocacy Center

Lois Simpson, Executive Director  
1010 Common Street Suite 2600  
New Orleans, LA 70112  
504/522-2337  
800/960-7705 (toll free)  
Email: [advocacycenter@advocacyla.org](mailto:advocacycenter@advocacyla.org)

### Ombudsmen Program: Advocacy Center

#### Community Living Ombudsmen Program

Jeff Rowe  
Katie Martinez  
504-522-2337

#### Long Term Ombudsmen Program

Peggy Essick  
1-800-711-1696 ext 11

#### Nursing Home Ombudsmen Program

Carlos Narnajo  
504-522-2337

The Advocacy Center protects the legal rights of people with disabilities and people aged 60 and over by ensuring access to programs, benefits, and services to meet their needs.

### Down Syndrome Association

Karen Scallan  
504-251-8953  
[www.dsagno.org](http://www.dsagno.org)  
kscallan@cox.net

### Early Steps

201 Evans Road Bldg 1 Suite 100  
Harahan, LA 70123  
504-888-7530  
Christina Helmrich  
Denise O'Guinn  
Lynn Marie St. John

**East bank-East Jefferson Community Healthcare**

11312 Jefferson Highway  
River Ridge, LA  
504-464-0032  
Dental: 504-464-0327  
\$40.00 Screening  
Sliding Fee Scale Clinic

**West bank-Jefferson Community  
Healthcare Center**

4028 Hwy 90  
Avondale, LA  
504-436-2223

**Families Helping Families Resource Center (FHF)**

Families Helping Families of Greater New Orleans  
Rose Gilbert, Executive Director  
201 Evans Road Bldg 1 Suite 100  
Harahan, LA 70123  
504/888-9111  
800/766-7736  
<http://www.fhfgno.org>

Families Helping Families (FHF) is an organization of families who, because of their own experiences, are aware of and committed to reaching out to other families who have members with special needs. Special needs include physical, mental, emotional, behavioral, and educational needs. Through regional resource centers, FHF seeks to assist and strengthen individuals and families with special needs through a coordinated network of resources, supports and services. Each center provides a variety of supports and services, which include:

- Information and Referral
  - Family Support Groups
  - Workshops on a variety of issues including educational rights and responsibilities, transition services, etc.
  - Resource Library
  - Parent-to-Parent Peer Support
- In addition, FHF-GNO also offers:
- First Touch
  - Sib Camp
  - Self Advocacy
  - Counseling Center

**FEMA Disaster Assistance**

Register online at [www.fema.gov](http://www.fema.gov)

Or call 1-800-621-FEMA (3362)

For speech and hearing impaired~ TTY 1-800-462-7585

When you apply for disaster assistance please have the following available:

- Social Security Number (including spouse)
- Private insurance information, if available
- Address and zip code of damaged property
- Directions to the damaged home or property
- Daytime telephone number

### **Food Stamp Office (Jefferson Parish)**

3510 General Meyers Avenue  
New Orleans, LA 70114  
504-361-6366

### **Home of My Own Program**

**Joy Lee**, HMO Coordinator, JPHSA/CSPDD  
Office 504-349-8754

### **Louisiana Benefits Planning Assistance and Outreach Project (LABPAO) – LSUHSC-HDC**

C J Rogers  
504-722-7788 cell  
Email: cjr1030@yahoo.com

- LABPAO provides guidance to a person regarding how their Social Security benefit would be impacted with employment

### **Section 8 Housing**

Bobbie Robinson  
1718 Betty Street  
Marrero, LA 70072  
504-366-5344

- Section 8 vouchers are Housing and Urban Development (HUD) rental or home ownership voucher that can assist people with monthly rent or mortgage payments

### **Jefferson Parish Community Development Office**

Liz Ruth  
327 Huey P Long, 2<sup>nd</sup> Floor  
Gretna, LA 70056  
504-365-2031

- Jefferson Parish Community Development Office provides financial down payment assistance to first time home buyers and other financial assistance regarding housing development and restoration

### **Jefferson Parish Community Action Program (JEFFCAP)**

JEFFCAP offers first time home buyers and financial fitness training seminars

Please contact:

Ms. Linda Lambert 504-349-5185	Marrero and West bank
Ms. Shirley Williams 504-349-5418	Avondale, Kenner & Westwego
Ms. Maria Lambert 504-838-4285	Jefferson East bank
Ms. Mary Wiley 504-227-1228	Gretna, Harvey and Terrytown

## **JPHSA Mental Health; Addictive Disorders; Developmental Disabilities**

Services and Supports-Information; Assessment; Psychiatric Services; Psychological & Counseling Services; Pharmacy Services  
5001 West Bank Expressway  
Marrero, LA 70072  
504-349-8833

## **Jefferson Parish Public School System (JPPSS)**

501 Manhattan Boulevard  
Harvey, LA 70058  
(504) 349-7600  
<http://www.jppss.k12.la.us/>

## **Jefferson Parish Public School System JPPSS Special Education Advisory Council**

Barbara Adams, Assistant Superintendent of Special Services 504-349-7912  
[barbara.adams@jppss.k12.la.us](mailto:barbara.adams@jppss.k12.la.us)  
Jennifer Weidig, Transition Services 504-736-1812  
[Jennifer.weidig@jppss.k12.la.us](mailto:Jennifer.weidig@jppss.k12.la.us)  
Ron Butcher, Inclusive Education Services 504-349-7914  
[Ron.butcher@jppss.k12.la.us](mailto:Ron.butcher@jppss.k12.la.us)

## **LACAN Louisiana Action for Citizens Now**

LACAN is a statewide grassroots network of individuals and families who have worked together since 1988 advocating for a service system that supports individuals with disabilities to live in their own homes, rather than having to move to a facility to receive needed services. Specifically, they have advocated for implementation of Louisiana's Community and Family Support System Plan. Regional LACAN Teams include parents, individuals with disabilities and advocates for individualized supports. To join please visit the website and click on membership form. No fees.

[www.lacanadvocates.org](http://www.lacanadvocates.org)

## **Louisiana Guardianship**

Greg Mallowney, Exec Director  
Delores Sarna: 504-663-3000  
300 Jefferson Highway Suite 204 (Office will open in May 2006)  
Jefferson, LA  
Main: 504-830-2829  
Fax: 504-830-5952

- Provides professional curator and guardianship services

## **Louisiana Rehabilitation Services (LRS)**

Louisiana Department of Social Services  
8225 Florida Blvd.  
Baton Rouge, LA 70806  
225/925-4131  
800/737-2958 (toll free)  
<http://www.dss.state.la.us/departments/lrs/index.html>

- Louisiana Rehabilitation Services is the vocational rehabilitation agency in Louisiana. This agency provides numerous time limited, individualized services designed to assist eligible persons with disabilities to achieve a realistic employment outcome. A rehabilitation counselor can provide specific information regarding eligibility and availability of the agency's services. Some of the services that LRS provides include:
  - Vocational Guidance and Career Counseling
  - Supported Employment
  - Vocational Assessment
  - Rehabilitation Technology
  - Job Placement
  - Training

## **Regional and Local LRS Offices**

Metairie Office  
6620 Riverside Drive, Suite 101/101C  
Metairie, La 70003  
District Supervisor: Nancy Banks  
Counselor: Rosemary Aucoin  
(504) 838-5180

## **Louisiana State University Health Sciences Center-Human Developmental Center LSUHSC-HDC**

Phil Wilson 985-310-3130 pwilso2@lsuhsc.edu  
Sharon Delvisco 985-310-3139 sdelvi@lsuhsc.edu  
Patty Ghiossi 985-310-3137 pghios@lsuhsc.edu

## **Metropolitan Human Services District**

Janise Monetta  
1010 Common Street Suite 550  
New Orleans, LA 70112  
504-599-0245  
Fax: 504-568-4660

**Social Security Administration (SSA)**

A federal program operated in states to provide cash assistance, food stamps, Medicaid/Medicare, case management enrollment and other social services to eligible citizens. 1-800-772-1213 (Voice) or 1-800-325-0778 (TTY) Website [www.ssa.gov](http://www.ssa.gov)

**West bank-Jefferson Community Healthcare Center**

4028 Hwy 90  
Avondale, LA  
504-436-2223

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Access to Meaningful Activity (AcME)

**Director:** Eva Belcas

**Address:** 3801 North Causeway Suite 305  
Metairie, LA 70002

**Landline Number:** 504-833-7291

**Cell Number:** 504-329-4548

**Fax Number:** 504-833-7295

**Email:** [ebelcas@networktel.net](mailto:ebelcas@networktel.net)

**Community Provider Website:** [www.acmeemployment.com](http://www.acmeemployment.com)

**Services Provided:** Vocational Assessment; Job Site Accommodations; Job Coaching;  
Social Security Impact on Benefits Counseling; Community Resource Counseling;  
Employment Retention and Follow-Along Supports

**Year Originated:** 1988

**Number of Persons Served:** Pre-Katrina: 112; Post Katrina: 65

**Age Groups Served:** Teenagers (depends on school status), Adults

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Eva Belcas; Danielle Payton; Leif Nick

**Landline Number:** 504-833-7291

**Cell Number:** Eva~ 504-329-4548; Danielle~504-329-4546; Leif~504-329-4544

**Email:** Leif~ [lnick@networktel.net](mailto:lnick@networktel.net)

**Community Services Provider**

**Contact Information**

**Community Service Provider Name:** Advanced Personal Care Services, Inc

**Director:** Denise Wills

**Address:** 3501 Holiday Drive Suite 401  
Algiers, LA 70114

**Landline Number:** 504-227-0773

**Cell Number:** 504-235-3525

**Fax Number:** 504-227-0715

**Email:** [advancedpcs11@bellsouth.net](mailto:advancedpcs11@bellsouth.net)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living; Respite; Personal Care Attendant

**Year Originated:** 2003

**Number of Persons Served:** 65

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Denise Wills

**Landline Number:** 504-227-0773

**Cell Number:** 504-235-3525

**Email:** [advancedpcs11@bellsouth.net](mailto:advancedpcs11@bellsouth.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** AGAPE' Care Providers, Inc/TCP, Inc

**Director:** Sheila M. Brown, MSW, GSW

**Address:** P. O. Box 2900  
Gretna, LA 70054

**Landline Number:** 504-392-1398

**Cell Number:** 504-236-1675

**Fax Number:** 504-392-0825

**Email:** [arm5@bellsouth.net](mailto:arm5@bellsouth.net)

**Community Provider Website:** N/A

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice; Elderly and Disabled Waiver; PCA, SIL and Respite Contract

**Year Originated:** 1993

**Number of Persons Served:** 150 plus

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Nicole Morris

**Landline Number:** 504-392-1398

**Cell Number:** 504-915-1038

**Email:** [tcpagape1@bellsouth.net](mailto:tcpagape1@bellsouth.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Allied Health Care, Inc

**Director:** Patricia Schexnaydre

**Address:** 3241 Idaho Street Suite B  
Kenner, LA 70065

**Landline Number:** 504-443-1391

**Cell Number:** N/A

**Fax Number:** 504-443-1400

**Email:** [jmiller@centralcontrol.us](mailto:jmiller@centralcontrol.us)

**Community Provider Website:** N/A

**Services Provided:** ICF/MR Community Home

**Year Originated:** 1986

**Number of Persons Served:** 60

**Age Groups Served:** Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Jennifer Miller or Deborah Black

**Landline Number:** 504-443-1391

**Cell Number:** N/A

**Email:** [jmiller@centralcontrol.us](mailto:jmiller@centralcontrol.us)  
[dblack@centralcontrol.us](mailto:dblack@centralcontrol.us)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Alternatives Living, Inc

**Director:** Melanie Duplechain, PhD

**Address:** 201 St. Charles Avenue Suite 2543  
New Orleans, LA 70170

**Landline Number:** 504-599-5934

**Cell Number:** 504-400-3579

**Fax Number:** 504-524-7979

**Email:** [alternativeslivinginc@netzero.net](mailto:alternativeslivinginc@netzero.net)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living; Personal Care Services; Adult Supports Waiver

**Year Originated:** 2000

**Number of Persons Served:** 33

**Age Groups Served:** Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Melanie Duplechain, PhD

**Landline Number:** 504-599-5934

**Cell Number:** 504-400-3579

**Email:** [alternativeslivinginc@netzero.net](mailto:alternativeslivinginc@netzero.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Arc of Greater New Orleans ~ Children's Services

**Director:** Yvette Balsler

**Address:** 5700 Loyola  
New Orleans, LA 70115

**Landline Number:** 504-897-4060

**Cell Number:** N/A

**Fax Number:** 504-897-0133

**Email:** [arcchild@bellsouth.net](mailto:arcchild@bellsouth.net)

**Community Provider Website:** [www.arcgno.org](http://www.arcgno.org)

**Services Provided:** Family Service Coordination (CARF Accredited); Early Intervention (CARF Accredited); Child Care Center; Uptown Learning Center

**Year Originated:** 1981

**Number of Persons Served:** Pre Katrina: 380 Post Katrina: 195

**Age Groups Served:** Children (Birth to 5 years old)

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Yvette Balsler

**Landline Number:** 504-897-4060

**Cell Number:** N/A

**Email:** [arcchild@bellsouth.net](mailto:arcchild@bellsouth.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Arc of Greater New Orleans ~ Employment Services

**Director:** Tom Barnes

**Address:** 925 LaBarre Road  
Metairie, LA 70001

**Landline Number:** 504-837-5105

**Cell Number:** 504-416-8657

**Fax Number:** 504-895-6496

**Email:** [arcjob1@aol.com](mailto:arcjob1@aol.com)

**Community Provider Website:** [www.arcgno.org](http://www.arcgno.org)

**Services Provided:** Comprehensive Employment Services ~ Assessment, Job Development, Placement, Training, Follow-Along, And Mobile Crew

**Year Originated:** 1952

**Number of Persons Served:** Pre Katrina: 202 Post Katrina: 65

**Age Groups Served:** Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Tom Barnes

**Landline Number:** 504-837-5105

**Cell Number:** 504-416-8657

**Email:** [arcjob1@aol.com](mailto:arcjob1@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Arc of Greater New Orleans ~ Individual Options

**Director:** Bris Campbell (West bank) Paul Meche (East bank)

**Address:** 5700 Loyola  
New Orleans, LA 70115

**Landline Number:** 504-897-0134

**Cell Number:** N/A

**Fax Number:** 504-895-6496

**Email:** p.meche@cox.net

**Community Provider Website:** [www.arcgno.org](http://www.arcgno.org)

**Services Provided:** Community based activities ~ recreational, leisure, health, social and volunteer; facility based activities

**Year Originated:** 1952

**Number of Persons Served:** Pre Katrina: 205 Post Katrina: 75

**Age Groups Served:** Adults

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Bris Campbell or Paul Meche

**Landline Number:** 504-897-0134

**Cell Number:** N/A

**Email:** [p.meche@cox.net](mailto:p.meche@cox.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Arc of Greater New Orleans ~ Respite

**Director:** Glenda Dickinson

**Address:** 5700 Loyola  
New Orleans, LA 70115

**Landline Number:** 504-897-0134

**Cell Number:** 1-866-690-4013

**Fax Number:** 504-895-6496

**Email:** [projecthelp@juno.com](mailto:projecthelp@juno.com)

**Community Provider Website:** [www.arcgno.org](http://www.arcgno.org)

**Services Provided:** Attendant Care Services; Supported Independent Living; Long Term Care-  
Personal Care Services

**Year Originated:** 1980

**Number of Persons Served:** 50

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Bruce Wiley

**Landline Number:** 504-897-0134

**Cell Number:** 1-866-690-4013

**Email:** [projecthelp@juno.com](mailto:projecthelp@juno.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Arc of St. Charles

**Director:** Sue Agnelly

**Address:** P. O. Box 455  
Boutte, LA 70039

**Landline Number:** 985-785-0971 or 1-800-540-4144

**Cell Number:** N/A

**Fax Number:** 985-785-0034

**Email:** [thearcsc@bellsouth.net](mailto:thearcsc@bellsouth.net)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Mobile Crew; Day Habilitation; Children's Choice Waiver; Elderly and Disabled Adults Waiver; Supported Employment

**Year Originated:** 1973

**Number of Persons Served:** 155

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Sue Agnelly

**Landline Number:** 985-785-0971

**Cell Number:** N/A

**Email:** [thearcsc@bellsouth.net](mailto:thearcsc@bellsouth.net)

**Community Services Provider**

**Contact Information**

**Community Service Provider Name:** Authentic Community Living, Inc

**Director:** Valerie Dibia

**Address:** 1799 Stumpf Blvd Bldg 7 Suite 1  
Gretna, LA 70056

**Landline Number:** 504-368-4535

**Cell Number:** 504-259-9995

**Fax Number:** 504-368-4560

**Email:** [savedacl@aol.com](mailto:savedacl@aol.com) (personal email)

**Community Provider Website:** N/A

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Respite; Elderly and Disabled Waiver

**Year Originated:** 2000

**Number of Persons Served:**

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes or no

**For Information About Obtaining Services Contact:**

**Name:** Valerie Dibia

**Landline Number:** 504-368-4535

**Cell Number:** 504-259-9995

**Email:** N/A

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Bethesda Community Programs, Inc

**Director:** Queen Nard

**Address:** 1799 Stumpf Blvd Bldg 8  
Gretna, LA 70056

**Landline Number:** 504-263-2947

**Cell Number:** 504-615-5972

**Fax Number:** 504-263-2940

**Email:** [qnard@msn.com](mailto:qnard@msn.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Personal Care Service; EPSDT-Personal Care Services; Children's Choice; Elderly and Disabled Waiver; Contract PCA and Respite

**Year Originated:** 1997

**Number of Persons Served:** 100

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Queen Nard or Ester Brumfield

**Landline Number:** 504-263-2947

**Cell Number:** 504-615-5972

**Email:** [qnard@msn.com](mailto:qnard@msn.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Catholic Charities Archdiocese of New Orleans ~  
Padua Community Services

**Director:** Pashena T. Casimire, MA QMRP

**Address:** 1430 Claire Avenue  
Gretna, LA 70053

**Landline Number:** 504-392-0502 ext 0

**Cell Number:** N/A

**Fax Number:** 504-392-5411

**Email:** [ptcasimire@archdiocese-no.org](mailto:ptcasimire@archdiocese-no.org)

**Community Provider Website:** [www.ccano.org](http://www.ccano.org)

**Services Provided:** 24 hour Residential; Home and Community Based Waiver Services; In Home Respite; Long Term Care-Personal Care Services

**Year Originated:** 1977

**Number of Persons Served:** 100

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Ronna "Niki" Trager

**Landline Number:** 504-392-0502 ext 0

**Cell Number:** N/A

**Email:** [rptrager@archdiocese-no.org](mailto:rptrager@archdiocese-no.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Community Living Alternatives, Inc

**Director:** Sandy Richardson

**Address:** 2200 Veterans Memorial Blvd Suite 204B  
Kenner, LA 70062

**Landline Number:** 504-471-0086

**Cell Number:** N/A

**Fax Number:** 504-471-0664

**Email:** [sandycla205@aol.com](mailto:sandycla205@aol.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Individual Family Support

**Year Originated:** 1994

**Number of Persons Served:** 39

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Tonya LeJeune or Sandy Richardson

**Landline Number:** 504-471-0086

**Cell Number:** N/A

**Email:** [sandycla205@aol.com](mailto:sandycla205@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Crossroads of LA, Inc

**Director:** Beverly Duncan

**Address:** 625 Olivier Street  
Algiers, LA 70114

**Landline Number:** 504-366-1828

**Cell Number:** 504-913-9345

**Fax Number:** 504-366-1867

**Email:** [mcilwainsusan@yahoo.com](mailto:mcilwainsusan@yahoo.com) ~ Susan McIlwain, Associate Director

**Community Provider Website:** N/A

**Services Provided:** ICF/MR Community Home; Supported Independent Living; Day Programs

**Year Originated:** 1981

**Number of Persons Served:** 65

**Age Groups Served:** Adults

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Susan McIlwain

**Landline Number:** 504-366-1828

**Cell Number:** 504-913-9341

**Email:** [mcilwainsusan@yahoo.com](mailto:mcilwainsusan@yahoo.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Exceeds Their Needs, Inc

**Director:** Debbie LaCour

**Address:** 1500 Lafayette Street Suite 150B  
Gretna, LA 70083

**Landline Number:** 504-366-8801

**Cell Number:** 504-419-0337

**Fax Number:** 504-366-8803

**Email:** [etndeb@bellsouth.net](mailto:etndeb@bellsouth.net) or [etncarol@bellsouth.net](mailto:etncarol@bellsouth.net)

**Community Provider Website:** N/A

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice; Vocational; Day Habilitation

**Year Originated:** 1994

**Number of Persons Served:** 70

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Debbie LaCour; Carol McGovern; Jener Bowles

**Landline Number:** 504-366-8801

**Email:** [etndeb@bellsouth.net](mailto:etndeb@bellsouth.net) or [etncarol@bellsouth.net](mailto:etncarol@bellsouth.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Family Helpers of Greater New Orleans

**Director:** Tammy Johnson

**Address:** 3500 N Causeway Suite 160  
Metairie, LA 70002

**Landline Number:** 504-828-6070

**Cell Number:** 504-650-7989

**Fax Number:** N/A

**Email:** [fhogno@aol.com](mailto:fhogno@aol.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; EPSDT-Personal Care Services; Elderly and Disabled Waiver

**Year Originated:** 2001

**Number of Persons Served:** 32

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Tammy Johnson

**Landline Number:** 504-828-6070

**Cell Number:** 504-650-7989

**Email:** [fhogno@aol.com](mailto:fhogno@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Family Resources Unlimited, Inc

**Director:** Catherine H. Marshall

**Address:** 2401 Veterans Memorial Blvd Suite 21  
Kenner, LA 70062

**Landline Number:** 504-885-3494

**Cell Number:** 504-250-7996

**Fax Number:** 985-652-3930

**Email:** DinkyDank@aol.com

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Children's Choice; Personal Care Attendant; Respite; Elderly and Disabled Waiver

**Year Originated:** 2000

**Number of Persons Served:** 80

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Catherine Marshall

**Landline Number:** 504-885-3494

**Cell Number:** 504-250-7996

**Email:** [DinkyDank@aol.com](mailto:DinkyDank@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Gulf Coast Teaching Family Services

**Director:** Angeles Tauli or Ziska Bailey

**Address:** 401 Whitney Avenue Suite 104  
Gretna, LA 70056

**Landline Number:** 504-361-9950

**Cell Number:** Angeles ~ 504-289-7533 or Ziska ~ 504-452-6505

**Fax Number:** 504-362-9695

**Email:** [angeles@gctss.org](mailto:angeles@gctss.org) or [ziska@gctss.org](mailto:ziska@gctss.org)

**Community Provider Website:** [www.gctssdonate.org](http://www.gctssdonate.org)

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice Waiver; Foster Care; Trackers; Emergency Respite; Community Home; Traumatic Brain Injury

**Year Originated:** 1983

**Number of Persons Served:** 123

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Angeles Tauli or Ziska Bailey

**Landline Number:** 504-361-9950

**Cell Number:** 504-289-7533 or 504-452-6505

**Email:** [angeles@gctss.org](mailto:angeles@gctss.org) or [ziska@gctss.org](mailto:ziska@gctss.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Institute for Networking Community Services (I.N.C.S.)

**Director:** Stephanie Bender or Doug Melancon

**Address:** 1301 Friedrichs Street  
Gretna, LA 70056

**Landline Number:** 504-367-6600

**Cell Number:** 504-259-4628

**Fax Number:** 504-366-9931

**Email:** [Dmarcellus@bellsouth.net](mailto:Dmarcellus@bellsouth.net)

**Community Provider Website:** [www.INCS.Riz](http://www.INCS.Riz)

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice; Elderly and Disabled Waiver

**Year Originated:** 1995

**Number of Persons Served:** 40

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Jessica Brown

**Landline Number:** 504-367-6600

**Cell Number:** 504-915-4787

**Email:** [Dmarcellus@bellsouth.net](mailto:Dmarcellus@bellsouth.net)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Lifeworks Career Development Center, LLC

**Director:** Julie Pitisci or Joby Weber

**Address:** 2237 North Hullen Suite 201  
Metairie, LA 70001

**Landline Number:** 504-833-1121

**Cell Number:** 504-650-4129

**Fax Number:** 504-833-1150

**Email:** [lifeworksjp@aol.com](mailto:lifeworksjp@aol.com) or [lifeworksjw@aol.com](mailto:lifeworksjw@aol.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Employment; Vocational

**Year Originated:** 2002

**Number of Persons Served:** Pre Katrina: 180 Post Katrina: 55

**Age Groups Served:** Adults

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Julie Pitisci or Joby Weber

**Landline Number:** 504-833-1121

**Cell Number:** 504-650-4129

**Email:** [lifeworksjp@aol.com](mailto:lifeworksjp@aol.com) or [lifeworksjw@aol.com](mailto:lifeworksjw@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Lighthouse for the Blind

**Director:** Simone Nolan

**Address:** 123 State Street  
New Orleans, LA 70118

**Landline Number:** 504-899-4501 #239

**Cell Number:** N/A

**Fax Number:** 504-895-4162

**Email:** [snolan@lhb.org](mailto:snolan@lhb.org)

**Community Provider Website:** [www.lhb.org](http://www.lhb.org)

**Services Provided:** Supported Employment; Vocational

**Year Originated:** 2000

**Number of Persons Served:** 35

**Age Groups Served:** Adults

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Simone Nolan

**Landline Number:** 504-899-4501

**Cell Number:** N/A

**Email:** [snolan@lhb.org](mailto:snolan@lhb.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Living Stones Employment Services, LLC

**Director:** Michael Brown or Keith Cooper

**Address:** 5313 Avenue K  
Birmingham, AL 35208

**Landline Number:** 504-458-4368

**Cell Number:** 504-458-4368

**Fax Number:** 205-565-0325

**Email:** [keithkcooper@yahoo.com](mailto:keithkcooper@yahoo.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Vocational

**Year Originated:** 1996

**Number of Persons Served:** 10

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Kieth Cooper

**Landline Number:** 504-458-4368

**Cell Number:** 504-458-4368

**Email:** [keithkcooper@yahoo.com](mailto:keithkcooper@yahoo.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Magnolia, Inc

**Director:** Paulette Cali

**Address:** 100 Central Avenue  
Jefferson, LA 70121

**Landline Number:** 504-733-1305

**Cell Number: Site Manager:** 504-733-2874 or 504-731-1306

**Fax Number:** 504-733-7593 or 504-731-1353

**Email:** [paulettec@magnoliaschool.com](mailto:paulettec@magnoliaschool.com)

**Community Provider Website:** N/A

**Services Provided:** ICF/MR Community Home; Supported Independent Living Services;  
Supported Employment; Vocational

**Year Originated:** 1935

**Number of Persons Served:** 185

**Age Groups Served:** Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Paulette Cali

**Landline Number:** 504-731-1305

**Cell Number:** N/A

**Email:** [paulettec@magnoliaschool.com](mailto:paulettec@magnoliaschool.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** NAMI of New Orleans

**Director:** Ally Dever

**Address:** 1538 Louisiana Avenue  
New Orleans, LA 70115

**Landline Number:** 504-896-2345

**Cell Number:** N/A

**Fax Number:** 504-896-2240

**Email:** [ally70118@mindspring.com](mailto:ally70118@mindspring.com)

**Community Provider Website:** [www.namineworleans.com](http://www.namineworleans.com)

**Services Provided:** Supported Employment; Vocational

**Year Originated:** 1978

**Number of Persons Served:** 100

**Age Groups Served:** Adults

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Ally Dever

**Landline Number:** 504-896-2240

**Cell Number:** N/A

**Email:** [ally70118@mindspring.com](mailto:ally70118@mindspring.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Progressive Healthcare Providers (PHP)

**Director:** Leon Moore or Anita Horne

**Address:** 811 South Causeway Blvd  
Jefferson, LA

**Landline Number:** 504-834-4747

**Cell Number:** N/A

**Fax Number:** 504-834-3886

**Email:** [uxpres2me@yahoo.com](mailto:uxpres2me@yahoo.com)

**Community Provider Website:** N/A

**Services Provided:** ICF/MR Community Home

**Year Originated:**

**Number of Persons Served:** 248

**Age Groups Served:** Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Anita Horne

**Landline Number:** 504-834-4747

**Cell Number:** N/A

**Email:** [uxpres2me@yahoo.com](mailto:uxpres2me@yahoo.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Reliable Community Alternatives, Inc

**Director:** Olantha L. Scott; or Diana Rush, MSW, Program Director

**Address:** 5416 Veterans Memorial Blvd Suite 315  
Metairie, LA 70003

**Landline Number:** 504-779-4740

**Cell Number:** 504-419-2732 or 504-458-0424

**Fax Number:** 504-779-4744

**Email:** [rca5416@aol.com](mailto:rca5416@aol.com) or [info@rcainc.com](mailto:info@rcainc.com)

**Community Provider Website:** [www.rcainc.net](http://www.rcainc.net)

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice; Elderly and Disabled Waiver; Vocational

**Year Originated:** 2004

**Number of Persons Served:** 50 plus

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Olantha Scott

**Landline Number:** 504-779-4740

**Cell Number:** 504-419-2732

**Email:** [olantha@uno.com](mailto:olantha@uno.com) (personal) or [oscott@rcainc.com](mailto:oscott@rcainc.com) (business)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** ResCare, Inc

**Director:** Jennifer Leath or Jennifer Vath

**Address:** 2895 Hwy I-90 Suite A1-2  
Mandeville, LA 70471

**Landline Number:** 985-674-4177

**Cell Number:** N/A

**Fax Number:** 985-674-4178

**Email:** N/A

**Community Provider Website:** [www.rescare.com](http://www.rescare.com)

**Services Provided:** ICF/MR Community Home

**Year Originated:** 1986

**Number of Persons Served:** 200

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Jennifer Leath or Jennifer Vath

**Landline Number:** 985-674-4177

**Cell Number:** N/A

**Email:** N/A

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Serenity Homes, Inc

**Director:** Yvette Jacobs

**Address:** 3520 General DeGaulle Drive Suite 3023  
New Orleans, LA 70114

**Landline Number:** 504-362-4663 or 1-866-997-0997

**Cell Number:** 504-214-6299

**Fax Number:** 504-362-4676

**Email:** [serenityofno1@aol.com](mailto:serenityofno1@aol.com)

**Community Provider Website:** N/A

**Services Provided:** New Opportunity Waiver (NOW) Services; Supported Independent Living Services; Long-Term Care-Personal Care Services; EPSDT-Personal Care Services; Children's Choice; Elderly and Disabled Waiver; Respite

**Year Originated:** 1994

**Number of Persons Served:** 30

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Yvette Jacobs

**Landline Number:** 504-362-4663

**Cell Number:** 504-214-6299

**Email:** [serenityofno1@aol.com](mailto:serenityofno1@aol.com)

**Community Services Provider**

**Contact Information**

**Community Service Provider Name:** Social Skills Development Service, LLC

**Director:** Preston Wright

**Address:** P. O. Box 3052  
Harvey, LA 70059

**Landline Number:** 504-391-3809

**Cell Number:** 504-301-7691

**Fax Number:** 504-391-9126

**Email:** wrightfamilee@bellsouth.net

**Community Provider Website:** N/A

**Services Provided:** Supported Employment; Vocational

**Year Originated:** 2005

**Number of Persons Served:** 2

**Age Groups Served:** Adults

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Preston Wright

**Landline Number:** 504-391-3809

**Cell Number:** 504-301-7691

**Email:** wrightfamilee@bellsouth.net

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Strive, Inc

**Director:** Sister Mary Jeanne Girshefski

**Address:** 1139 Napoleon Avenue  
New Orleans, LA 70115

**Landline Number:** 504-895-2557

**Cell Number:** 504-214-2585

**Fax Number:** 504-899-9985

**Email:** [sister@striveincorporated.org](mailto:sister@striveincorporated.org)

**Community Provider Website:** N/A

**Services Provided:** Supported Employment; Supported Independent Living Services;  
Community Home

**Year Originated:** 1963

**Number of Persons Served:** 106

**Age Groups Served:** Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Sister Mary Jeanne Girshefski

**Landline Number:** 504-895-2557

**Cell Number:** 504-214-2585

**Email:** [sister@striveincorporated.org](mailto:sister@striveincorporated.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Superior Options of LA, Inc

**Director:** Rebecca Johnson; Fikru Sertser; or Blasina Howell

**Address:** 1799 Stumpf Blvd Bldg 7 Suite B  
Gretna, LA 70056

**Landline Number:** 504-367-9572

**Cell Number:** 504-236-8626 or 504-939-9839

**Fax Number:** 504-367-9573

**Email:** [rjohnsonb@msn.com](mailto:rjohnsonb@msn.com) or [Fikrus@hotmail.com](mailto:Fikrus@hotmail.com)

**Community Provider Website:** N/A

**Services Provided:** Personal Care Services; Respite; Supported Independent Living

**Year Originated:** 1998

**Number of Persons Served:** Pre Katrina: 110 Post Katrina: 17

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Connie Grayson

**Landline Number:** 504-367-9572

**Cell Number:** 504-813-0496

**Email:** N/A

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Tailored Care, Inc

**Director:** Michelle Bruce

**Address:** 1799 Stumpf Blvd Bldg 7 Suite 6  
Gretna, LA 70053

**Landline Number:** 504-368-1512

**Cell Number:** 504-881-1508

**Fax Number:** 504-368-1513

**Email:** [tailoredcareinc@msn.com](mailto:tailoredcareinc@msn.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Respite; Elderly and Disabled Waiver; Personal Care Services

**Year Originated:** 2000

**Number of Persons Served:** 20

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Michelle Bruce

**Landline Number:** 504-368-1512

**Cell Number:** 504-881-1508

**Email:** [tailoredcareinc@msn.com](mailto:tailoredcareinc@msn.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Total Assurance, Inc

**Director:** Derrick D. Webb

**Address:** 8106 West Metairie Avenue  
Metairie, LA 70003

**Landline Number:** 504-465-0760

**Cell Number:** 504-975-9570

**Fax Number:** 504-465-0470

**Email:** [tassurance@aol.com](mailto:tassurance@aol.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Personal Care Services; Elderly and Disabled Waiver; Respite

**Years of Services:** 2004

**Number of Persons Served:** 13

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Derrick D. Webb, Sr

**Landline Number:** 504-465-0760

**Cell Number:** 504-975-9570

**Email:** [tassurance@aol.com](mailto:tassurance@aol.com)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** Triumph of Special People, Inc

**Director:** Catherine Norton

**Address:** 650 Poydras Suite 2708  
New Orleans, LA 70130

**Landline Number:** 504-568-0026

**Cell Number:** 504-473-0222

**Fax Number:** 504-522-5406

**Email:** [cathy@triumphla.org](mailto:cathy@triumphla.org)

**Community Provider Website:** [www.triumphla.org](http://www.triumphla.org)

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Personal Care Services; Elderly and Disabled Waiver

**Year Originated:** 1999

**Number of Persons Served:** 17

**Age Groups Served:** Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Sheryl Case, Assistant Executive Manager

**Landline Number:** 504-568-0026

**Cell Number:** 504-722-7691

**Email:** [scase@triumphla.org](mailto:scase@triumphla.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** United Cerebral Palsy of Greater New Orleans

**Director:** Jo Bugg, Executive or Judi Sullivan, Supported Living

**Address:** 1000 Leonidas Street  
New Orleans, LA 70118

**Landline Number:** 504-865-0003

**Cell Number:** 504-512-2243

**Fax Number:** 504-865-0300

**Email:** [judi@ucpgno.org](mailto:judi@ucpgno.org) or [info@ucpgno.org](mailto:info@ucpgno.org) or [jo@ucpgno.org](mailto:jo@ucpgno.org)

**Community Provider Website:** [www.ucpgno.org](http://www.ucpgno.org)

**Services Provided:** Supported Independent Living Services; Personal Care Services; Respite; Individual Family Support; Vocational

**Year Originated:** 1950

**Number of Persons Served:** 55

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Judi Sullivan

**Landline Number:** 504-865-0003

**Cell Number:** 504-512-2243

**Email:** [judi@ucpgno.org](mailto:judi@ucpgno.org)

## Community Services Provider

### Contact Information

**Community Service Provider Name:** Volunteers of America of Greater New Orleans  
**\* CARF Accredited**

**Director:** Suzanne Bourgeois

**Address:** 320 Old Hammond Hwy Suite 300  
Metairie, LA 70005

**Landline Number:** 504-835-3005

**Cell Number:** 504-228-0653

**Fax Number:** 504-835-0409

**Email:** [showell@voagno.org](mailto:showell@voagno.org)

**Community Provider Website:** [www.voagno.org](http://www.voagno.org)

**Services Provided:** Supported Independent Living Services; Long-Term Care-Personal Care Services; Personal Care Services; Elderly Waiver; Respite; Day Habilitation

**Year Originated:** 1988

**Number of Persons Served:** 80

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** yes

**For Information About Obtaining Services Contact:**

**Name:** Suzanne Bourgeois or Rachel Watts

**Landline Number:** 504-835-3005

**Cell Number:** 504-228-0653 or 504-881-8365

**Email:** [showell@voagno.org](mailto:showell@voagno.org) or [rwatts@voagno.org](mailto:rwatts@voagno.org)

## **Community Services Provider**

### **Contact Information**

**Community Service Provider Name:** West bank ARC. Inc

**Director:** Valerie St. Amant

**Address:** 523 Cook Street  
Gretna, LA 70053

**Landline Number:** 504-361-1131

**Cell Number:** 504-756-2114

**Fax Number:** 504-361-9616

**Email:** [Valerie@wbarc.nocoxmail.com](mailto:Valerie@wbarc.nocoxmail.com)

**Community Provider Website:** N/A

**Services Provided:** Supported Employment; Day Habilitation; Vocational

**Year Originated:** 1956

**Number of Persons Served:** 120

**Age Groups Served:** Adults

**Participates in Direct Support Professional Training Program:** yes

**Certified by Louisiana Rehabilitation Services as a Supported Employment Provider:** yes

**Participates in Employment Specialist Certification:** yes

**For Information About Obtaining Services Contact:**

**Name:** Valerie St. Amant; William Walker; Heather Bass

**Landline Number:** 504-362-7291

**Cell Number:** 504-421-1438

**Email:** [heart79@cox.net](mailto:heart79@cox.net)

## **Community Partner**

### **Contact Information**

**Community Service Provider Name:** Children's Hospital ~Ventilator Assistance Children's Program ~ (VACP)

**Director:** Dan Scholl or Shirley Epps

**Address:** 200 Henry Clay  
New Orleans, LA 70118

**Landline Number:** 504-896-9228

**Cell Number:** N/A

**Fax Number:** 504-896-9313

**Email:** [dscholl@chnola.org](mailto:dscholl@chnola.org)

**Community Provider Website:** [www.chnola.org](http://www.chnola.org)

**Services Provided:** Case Management for children under 21 who are on ventilator assistance

**Year Originated:** 1986

**Number of Persons Served:** 80

**Age Groups Served:** Children, Teenagers

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Dan Scholl or Shirley Epps

**Landline Number:** 504-896-9228

**Cell Number:** N/A

**Email:** [dscholl@chnola.org](mailto:dscholl@chnola.org)

**Community Partner**

**Contact Information**

**Community Service Provider Name:** Easter Seals of New Orleans

**Director:** Hilda Rocha

**Address:** 4937 Hearst Street Suite 2L  
Metairie, LA 70001

**Landline Number:** 504-889-1987

**Cell Number:** N/A

**Fax Number:** 504-889-2303

**Email:** [hildasr7@aol.com](mailto:hildasr7@aol.com)

**Community Provider Website:** [www.easterseals.com](http://www.easterseals.com)

**Services Provided:** Case Management

**Year Originated:** 2003

**Number of Persons Served:** 343

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Colette Gilchrist or Hilda Rocha

**Landline Number:** 504-889-1987

**Cell Number:** N/A

**Email:** [hildasr7@aol.com](mailto:hildasr7@aol.com)

**Community Partner**

**Contact Information**

**Community Service Provider Name:** Quality Independent Service Coordinators of LA, Inc

**Director:** Janet Connell

**Address:** 3925 I-10 Service Road Suite 117  
Metairie, LA 70002

**Landline Number:** 504-885-6745 or 1-877-419-4564

**Cell Number:** 504-858-6752

**Fax Number:** 985-809-0455

**Email:** [jqisc@xspediusmail.net](mailto:jcqisc@xspediusmail.net)

**Community Provider Website:** N/A

**Services Provided:** Support Coordination

**Year Originated:** 1992

**Number of Persons Served:** 650

**Age Groups Served:** Children, Teenagers, Adults, Seniors

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Jamie Hattier

**Landline Number:** 504-885-6745 or 1-877-419-4564

**Cell Number:** 504-858-6752

**Email:** [jqisc@xspediusmail.net](mailto:jhqisc@xspediusmail.net)

**Community Partner**

**Contact Information**

**Community Service Provider Name:** Raintree Children and Family Services

**Director:** Laura Jensen

**Address:** 1233 Eighth Street  
New Orleans, LA 70115

**Landline Number:** 504-899-9045

**Cell Number:** N/A

**Fax Number:** 504-895-0204

**Email:** [ljensen@raintreeservices.org](mailto:ljensen@raintreeservices.org)

**Community Provider Website:** [www.raintreeservices.org](http://www.raintreeservices.org)

**Services Provided:** Service Coordination

**Year Originated:** 1926

**Number of Persons Served:** 650

**Age Groups Served:** Children, Teenagers, Adults

**Participates in Direct Support Professional Training Program:** no

**For Information About Obtaining Services Contact:**

**Name:** Angie Patton

**Landline Number:** 504-899-9045

**Cell Number:** N/A

**Email:** [raintreenola@raintreeservices.org](mailto:raintreenola@raintreeservices.org)